

instructions listed there to provide evidence of the required insurance coverage to you Jacob Grant Property Management

- *Please be sure that your policy meets the following criteria prior to submitting:*
 - *The policy is purchased from an A-rated carrier.*
 - *Policy meets or exceeds the required \$100,000 in property damage and legal liability.*
 - *Jacob Grant is listed as additional interest.*
 - *Jacob Grant address is listed as: PO Box 660121 Dallas, TX 75266*
- **Do I have a service animal and/or an Emotional Support Animal. The property is not pet friendly. Can I have my animal? Do I have to pay a pet deposit? Do I have to pay any pet fees?** In our properties, regardless of pet policy, allow service animals/emotional support animals if the following criteria are met. A pet deposit and any pet fees do not apply to service/emotional support animals.
 - A doctor's/therapist note is provided to Jacob Grant with the number and name of the animal.
 - Animal details are provided to Jacob Grant
 - These must be provided before the animal is allowed on the property.
- **Will there be a Move in Inspection?** We will send you a self-guided form to fill out via ZInspector on the day of your move in. This must be completed within 72 hours of your move in date.
- **What should I do if I have a maintenance issue?** Please submit all maintenance requests through your tenant portal. In case of an emergency, please call our 24-hour emergency maintenance line.
- **Can I break my lease?** Breaking a lease is typically subject to penalties and fees. Please refer to your lease agreement for specific terms and conditions.
- **Can I renew my lease?** Yes, you can renew your lease. Our leasing team will contact you 60 days prior to the end of your lease to discuss terms and renewal options.
- **Do I have to submit a 30-day notice?** Yes, in all cases, you must submit a 30-day notice. Please submit that through your tenant portal.
- **Will there be a move-out inspection?** Yes, once you have moved out our leasing team will perform a move-out inspection.